

Questions and Answers
Part 3 (FINAL)

Question #	Question	TCRTA Answer
1	Please indicate whether the contractor will incur a cost for the Uber app. If yes, please provide the annual amount.	TCRTA is responsible for the cost of the Uber software.
2	Please confirm due to the consolidation TCRTA is not able to provide the last 12 months of bus stop and shelter maintenance and repairs. TCRTA is responsible for all parts including glass and lighting if the shelter is equipped with those parts.	TCRTA is not able to provide the last 12 months of bus stop and shelter maintenance and repairs. TCRTA is responsible for all parts including glass and lighting if the shelter is equipped with those parts.
3	Please provide the total number of bus stops that the vendor will be responsible for removing trash and maintain.	TCRTA Bus Stop Inventory will be provided in Addendum No. 6 on February 25, 2022.
4	Please confirm the minimum number of utility for bus stop maintenance and transit center is 2 daily and please confirm their days of operation.	TCRTA is not imposing a minimum staffing requirement for bus stop maintenance and transit center janitorial. Contractors should demonstrate a level of understanding and staffing plan that will ensure all bus stops, shelters, and transit centers are free of trash and cleaned based on the TCRTA requirements.
5	In order for bidders to provide the optional insurance starting page 43 of the RFP, please provide the value for each facility, the value for the fleet, and the value of County-provided assets.	TCRTA asset value will be provided in Addendum No. 6 on February 25, 2022.
6	Please indicate whether the drivers of Porterville are organized by a Union. If yes, please provide the name of the Union and contact number.	Porterville Transit staff are not organized by a Union.
7	The "Porterville Transit Current Staff Report" in the TCRTA CBA and Labor Code 1070 documents indicate the 4 drivers participate in the health insurance program. In order to ensure add bidders an appropriate cost for health insurance, please confirm the amounts in the Labor Code 1070 documents are correct. Please provide the percentage the City contributes to the health insurance plan (e.g., 80% City contribution to total plan cost and 20% employee contribution cost. Please indicate whether the percentage of City contribution are the same for an employee-only plan, employee plus spouse plan, employee plus children plan, and employee plus family plan.	Porterville Transit staff are not City employees, they are employed by a Contractor. The amounts in the Labor Code 1070 are correct. The Contractor pays up to \$100 towards the full-time employees healthcare plan.
8	Please provide a vacation, holiday, and sick time schedule based on seniority for the City of Portville.	Porterville Transit staff are not City employees, they are employed by a Contractor. The current Contractor offers its employees up to 14 days of vacation, 10 days of sick time, and 8 hours of holiday pay each year to all full-time employees.

Questions and Answers
Part 3 (FINAL)

9	Based on the Porterville seniority list, it does not appear that drivers wage increases with their seniority from year-to-year increase. Please confirm.	The current contractor in Porterville offers a wage scale based on year's of service and position.
10	Please indicate whether the City of Porterville offers a 401K plan. If yes, please indicate which employees participate and the amount of City contribution to the plan.	Porterville Transit staff are not City employees, they are employed by a Contractor. The current Contractor offers a 401k plan and contributes up to a 3% match to all participating full-time employees.
11	Now that maintenance is not an option, is there a minimum staffing requirement for staff and technicians at the Central Yard?	TCRTA is not imposing a minimum staffing requirement for maintenance at the Central Yard. Contractors should demonstrate a level of understanding and staffing plan that will ensure the vehicles remain in a state of good repair.
12	If bus washing is still done at the City of Tulare yard will TCRTA continue to compensate the City of Tulare for its use, or will the contractor be responsible?	The City of Tulare Yard is not a TCRTA facility nor will it be used in the performance of this project. No bus washing will be performed at the City of Tulare Yard.
13	Will TCRTA be providing any equipment (Pressure washers) for Shelter, Transit Centers, or bus stop cleaning? If yes, please specify the equipment	Contractor is responsible for providing all equipment in the performance of removing trash, cleaning graffiti, washing and cleaning bus stops and shelters, and transit centers.
14	Please provide the locations and number of bus shelters and bus stops with benches that the Contractor will be responsible for maintenance and cleaning?	TCRTA Bus Stop Inventory will be provided in Addendum No. 6 on February 25, 2022.
15	It was mentioned in the pre-proposal meeting on February 10, 2022 that a supervisor must always be on-site when the bus washers are cleaning the buses at the Porterville County yard. Can you please confirm this is a requirement?	At all TCRTA facilities, TCRTA requires proper supervision while (during all hours) Contractor's employees are working at these facilities.
16	If the Contractor chooses to use an outside vendor to wash buses at the Porterville County yard will the vendor be able to access the yard after hours?	Contractor's and subcontractor's will have after hour access to both the North and South Yards.
17	If the Contractor would choose to use an outside vendor to wash buses at the Porterville County yard will the Contractor still be required to provide a supervisor while the vendor is on site?	Contractor is responsible for proper supervision of all subcontractor's while working at TCRTA facilities.
18	Please confirm that TCRTA is responsible for maintenance and repairs of electronic fareboxes?	TCRTA is responsible for maintenance and repairs of electronic fareboxes
19	Would TCRTA allow the Contractor to install an oil water separator and cement pad for bus washing at the central yard?	Yes, however proper permitting may be required.

Questions and Answers

Part 3 (FINAL)

20	The DBE Program Bidders List Form on pages 110-111 is the only DBE form provided in the RFP. Please confirm the Bidder/Proposer Disadvantaged Business Enterprise DBE Information Form and/or Bidder/Proposer Disadvantaged Business Enterprise DBE Good Faith Efforts Documentation Form mentioned in the Public Notice on page 3 of the RFP are not required with the proposal submission	Updated DBE Forms will be provided in Addendum No. 6 on February 25, 2022.
21	Please clarify that TCRTA will provide all tires including Paratransit and Fixed Route buses at all yards including the central yard?	This will be answered in Addendum No. 6 on February 25, 2022.
22	Please clarify that all (Approximately 106 buses will need to be washed inside and out daily as listed?)	All revenue vehicles that were in service, from a prior day, must be cleaned inside and out prior to being used in revenue service again.
23	MV's questions provided on January 20, 2022, were answered February 18, 2022. Will TCRTA provide: 1) a three week extension for MV to process those answers? 2) Will TCRTA provide a clarification question period so that the provider may obtain clarifications?	The final Addendum No. 6 will be posted on February 25, 2022. The Deadline to submit proposals will now be Thursday, March 17, 2022 at 5 p.m. (PT), providing proposers 14 business days from the last Addendum.
24	Please confirm that all on-demand vehicles will be provided by TCRTA.	TCRTA is responsible for providing all revenue vehicles.
25	Vehicles used for Exeter and Farmersville will be stored at what location? Please also, provide a physical address.	Vehicle locations and assignments have been provided in the "TCRTA - Vehicles and Assignments" document that was provided in Addendum No. 4
26	Security personnel for TCRTA facilities; is there a need for security personnel? If yes, how many and hours of operation? Which party is responsible for providing security personnel?	Historically, TCRTA facilities have not require security personnel. Should TCRTA find that security personnel is required in the future, TCRTA will be responsible.
27	Regarding maintenance, the spare factor is quite high throughout the fleet and we need to add pre/post trip electronics and DriveCam to all revenue units. Can you state how many of vehicles, at each of the three facilities, are likely to be sidelined to allow us to avoid this expense?	At this time it is difficult to estimate which vehicles, if any, will be part of the contingency fleet. This is due to the reliability of transitioning to zero-emission vehicles, aging fleet at the Central Yard, a replacement schedule that is still under development, and the delay in vehicle deliveries. TCRTA recommends that the successful Contractor evaluate the fleet and operations for a couple months and in partnership with TCRTA collaborate on the development of a contingency fleet plan. This will allow the Contractor to better understand its equipment needs.
28	Do you have an estimate of the number of call center agents that will be needed – in addition to the dispatchers?	TCRTA requires that a minimum of two (2) call center agents be staffed during all hours of "call center operation."

Questions and Answers

Part 3 (FINAL)

29	Attachment 5 states that Route E1 is operated by one bus, but the schedule for E1 in Addendum 3 requires two buses. Please confirm which document should be followed.	Final Exeter/Farmersville route schedule(s) will be provided in the final and last Addendum No. 6 on February 25, 2022.
30	The answer to Question 33 states that the Exeter and Farmersville service will operate from the Central Yard, however Attachment 5 indicates these routes will pull from the South Yard. Please confirm where these routes will pull from.	Exeter/Farmersville vehicles will be located at the Central Yard, however Exeter/Farmersville vehicles, which are highlighted, will be maintained by Porterville at the South Yard.
31	The pull-out for Exeter states the first trip is at 7:00 at Visalia Transit Center, but the schedule for E1 from Addendum 3 shows the first trip leaves from Palm & B St. Please confirm which is correct.	Final Exeter/Farmersville route schedule(s) will be provided in the final and last Addendum No. 6 on February 25, 2022.
32	Attachment 5 refers to Reedley Connection, but there is no schedule for this route in Addendum 3. Please provide a schedule for this route.	Final Dinuba route schedule(s) will be provided in the final and last Addendum No. 6 on February 25, 2022.
33	For the Fixed Route service, please indicate any restrictions on interlining vehicles between routes or vehicle blocks that are assigned to the same garage.	This will be answered in Addendum No. 6 on February 25, 2022.
34	Given the amount of information provided in Add. 4 and the complexity of this project, would TCRTA please consider providing a minimum 2 week extension to the proposal deadline?	The final Addendum No. 6 will be posted on February 25, 2022. The Deadline to submit proposals will now be Thursday, March 17, 2022 at 5 p.m. (PT), providing proposers 14 business days from the last Addendum.
35	So that all bidders can properly account for the incumbent employees, please confirm that all non-exempt employees of Porterville Transit are included on page 215 of Addendum 2. Please also provide the overall participation rate, descriptions and employee vs. employer costs in regard to the benefits offered to the employees.	All non-exempt employees for Porterville Transit have been provided. Employee health benefits have been provided. Employer pays up to \$100 for the employees premium.
36	Labor Code 1070 applies to all non-exempt employees whether bargained or not, would TCRTA please provide a listing of the non-exempt employees, wages, and benefits for the non-exempt employees associated with the MV contracts.	This information will be provided in Addendum No. 6 on February 25, 2022.
37	Are any of the incumbent employees covered by the CBA provided for the Sequoia Shuttle Service? If so, please provide more detail on this so that bidders can understand how this applies to the services contemplated by this RFP.	TCRTA does not operate the Sequoia Shuttle Service.
38	Would TCRTA allow bidders to price the on-demand services separately since it has a different revenue hour definition (gate to gate)?	Bidders are now required to price on-demand services separately. TCRTA may consider a short-term (3 month or less) gate-to-gate minus breaks revenue hour definition for only new on-demand service zones at the time of contracting.

Questions and Answers
Part 3 (FINAL)

39	How many total vehicles are used and how many trips per day are anticipated for all ADA Paratransit Service combined.	Estimated ADA paratransit trips per weekday/weekend will be provided in Addendum No. 6.
40	What is the expectation of annual call volume bidders should assume when developing their call center staffing plans?	TCRTA is unable to determine accurate call volume for the Call Center. However, based on TCRTA's evaluation, a minimum of two (2) call center agents be staffed during all hours of "call center operation."